

Blind Rage Warranty Policy

Blind Rage Blinds are of the highest quality. We back that belief with a comprehensive two-year warranty. Should you encounter any unexpected problems with your Blind Rage product, we'll take care of the repairs and, if necessary, find replacement part

Blind Rage Two-year limited carry in warranty:

Blind Rage warrants that blinds will be free from defects in materials and workmanship for a period of two years from date of purchase, provided that:

- such products were properly installed in residential dwellings, and
- such products were made or assembled exclusively from Blind Rage materials and components, and
- Blind Rage recommendations were followed with regard to limitations and specifications.

Slight warpage, as well as natural variations in colour and grain effect, are normal with a wood product and are not considered defects. In addition, some fading and/or discolouration of the finish may occur over time. This is common with man-made coatings and is not considered a defect.

The obligation of Blind Rage and its distributors is limited to the repair, or the replacement of blinds or components found to be

defective and excludes shipping or transport charges and labour costs for measuring and installation. Repairs will be made with like similar parts.

To obtain warranty service, contact the dealer from whom your product was purchased. The dealer will work with Blind Rage to repair or replace any defective parts or components promptly without charge.

Warranty claims must be accompanied by proof of purchase, as well as details regarding the nature of the problem, location of the blind, etc.

This warranty does not include any conditions or damages resulting from accidents, alterations, misuse, abuse, exposure to the elements, excessive humidity, motorised devices, or failure to follow our instructions with respect to measurement, installation, cleaning or maintenance. In addition this warranty does not cover any condition or damage resulting from the removal of the blind and reinstallation in the same or another window.